

The Physicians Advocate



“Risk comes along with the practice of medicine. We have found an easy, affordable product that will reduce the risk while saving you time and money.”

--Chris Pretera, President, The Physicians Advocate, LLC



SecuReach is a Patient Communication System that Manages Test Tracking and Follow Up.

“SecuReach allows me to personally and efficiently contact my patients with their test results, while protecting me from the potential liability of lost messages.”

**Kristin K, MD, Family Practice ,
Medina, OH**

“It takes literally seconds to document a message to a patient.”

**Mike B, MD - OB/GYN
Fort Smith, AR**

“I used to play phone tag with patients for days to give them results. SecuReach has cut down on my call back time and made my life a lot easier.”

**Alesia, Office Manager
Knoxville, TN**

SecuReach Systems has developed an innovative and cost-effective solution for ensuring that patient tests are completed and that results are communicated properly. Invented by a physician for physicians, this system saves hours of valuable administrative time.

- **Save Time by Eliminating Phone Messages and Return Phone Calls**
Patients can retrieve their test results via a secure voicemail box 24/7.
- **Minimize Risk of Malpractice with Documented Test Results and Communications**
SecuReach tracks every test from initial order until the patient receives the results.
- **Ensure Results are Communicated to Your Patient in a Timely Manner**
Eliminate the potential for missed messages or delayed response.

The Physicians Advocate recognizes the benefits of effective patient communications with documentation to track test results. SecuReach is the only patient communication system that manages both test tracking and follow up while saving you time and money.

- **No Hardware or Software to Buy**
- **Month to Month Contract**

Watch the 7-minute **SecuReach video** for more information on how you can improve patient care, save time, cut costs, and reduce liability risk in your office. Visit www.secureachsystems.com

The Issue

Each day, your practice receives test results that must be communicated to your patients—meaning countless hours spent by your staff in order to do this. Multiple phone calls are made to answering machines in which you cannot leave detailed results because of HIPAA regulations. When the patient finally gets the message, they often call at inopportune times or after business hours—frustration builds for staff and patient as telephone tag continues. Clinical work is interrupted trying to relay this information.

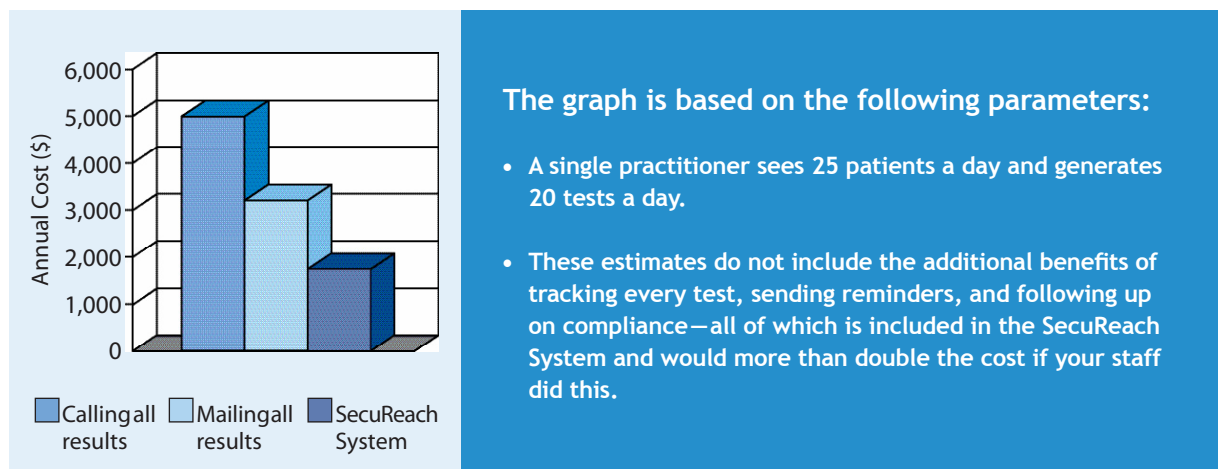
The Solution

Patients are given a secure voicemail box and PIN to call and retrieve their test results 24/7, virtually eliminating patient anxiety, missed calls, phone tag, and interruptions in the office. The physician or nurse simply records the appropriate test results message using a USB microphone, and the system notifies the patient by phone and email as soon as results are available.

SecuReach is the only system that provides documentation to ensure test results and referrals are completed, reported and followed up on for the best possible patient care.

The Benefits

SecuReach Systems adheres to the policy that physicians and their staff should deliver ALL test results to patients—including normal results—to ensure patient safety and reduce malpractice risk. Practices that believe “no news is good news” are playing a dangerous game with patient safety and malpractice exposure.



In addition to typical cost savings shown above, the added benefits of improved patient communications, documentation to minimize risk, and significant time savings for physicians and staff, make SecuReach the best way to improve office productivity and add value at the same time.

Remember, there are no long term contracts with SecuReach Systems.

If you do not wish to continue the service for any reason, you may simply cancel at any time!



www.secureachsystems.com